

## Welcome to Outback Caravan Park Tennant Creek.

### OFFICE HOURS:

Monday to Friday - 8:30am to 6:00pm

Saturday and Sunday - 8:30am to 5:00pm

Hours are extended through peak periods and will vary on public holidays, please check our office door for current hours.

### CHECK-IN AND CHECK-OUT:

Check-in: Sites: 12:00pm / Cabins: 2:00pm

Check-out: Sites and Cabins: 10:00am

All accommodation tariffs are to be paid in advance or at the time of check-in and are not refundable after check-in. If you require an earlier check-in or late check-out, please speak to reception.

**GATE:** Misuse of the gate including tailgating, sharing your gate pin or allowing other vehicles other than your own to enter the park, will result in eviction from the park. No refund will apply.

**NO SMOKING:** Please observe all **NO SMOKING** notices. No Smoking in cabins, park buildings or communal areas. Failure to observe the No Smoking rule / notices will result in you incurring a cleaning fee of \$250.00. Smokers are permitted to smoke outside cabins with the door to the cabin fully closed.

### NOISE / BEHAVIOUR:

**PARK QUIET TIME IS 22:00 TO 07:00** daily, excessive noise is not permitted during these hours. For the comfort of all patrons this must be strictly adhered to. Abusive language (including swearing), physical intimidation or assault will not be tolerated at any time and will result in your removal from the park.

**VEHICLES:** Speed Limit is 10kph for all vehicles, including push bikes, and must be always adhered to. No unregistered vehicles or trailers are permitted in the park. No vehicles to be driven by unlicensed drivers. Vehicles, boats and trailers must be parked in the designated areas and must not be parked on the roadways of the park.

We permit one vehicle per accommodation reservation, and one vehicle and one caravan, camper trailer or tent per site reservation. If you would like to bring other vehicles, or personal leisure equipment (eg. boats, jet skis, motorbikes), this is at the discretion of the reception team and must be approved prior to your arrival. Approved additional vehicles may attract a fee.

**BIKES, SCOOTERS, SKATEBOARDS ETC:** Bicycles and scooters may be ridden within the park during daylight hours only. They are to be ridden in a manner that does not endanger, or is not likely to endanger, themselves, other property or any other persons. Helmets must be always worn. The gate and amenity areas are no ride zones. Park management reserve the right to confiscate any bike or scooter that is being used in a prohibited area, or they deem is being used in a manner considered dangerous or a nuisance.

**VISITORS:** Visitors must register at the office prior to entry into the park. Visitors are to park their vehicles in the visitor's car park in front of the office. No visitors are permitted to use any of the park's facilities or to stay overnight unless they have registered as guests and paid the appropriate charges (visitor's fees) at the office. Guests are responsible for the conduct of their visitors and must ensure that they are aware of, and abide by, the park rules.

**PETS (DEFINED AS DOGS ONLY):** Pets are only permitted in the park with the prior approval of management. Pet owners must ensure they are aware of, and abide by, the park pet policy. You will be asked to remove your pet from the park if your pet becomes aggressive or causes a nuisance (constant barking is one) to other people or pets, or for any breach of the park pet policy. Pets are not permitted within the pool area, amenities, camp kitchen, BBQ areas or laundries. The park pet policy is available from the office.

### EMERGENCY ASSEMBLY POINT AND EMERGENCY EXITS:

The emergency assembly area and exits are displayed on the site noticeboard, in each park building, all cabins and shown on the park map. In case of an emergency an alarm will sound. Please make your way immediately to the assembly area and follow instruction from the park wardens.

**CABINS:** Upon entry into the cabin please observe and advise us immediately of any breakages or items out of order. Please leave the kitchen as you found it. Wash, dry and return all dishes to their allocated areas. All breakages and damages must be reported to Management prior to your departure. Management reserves the right to charge your credit card for any outstanding charges that apply to your booking. This includes extra cleaning, excess rubbish removal, additional unpaid guests, extended stays, late checkouts, property theft, any repairs or damage to park property. Australian standards state that in the interest of safety, children under the age of 9 years of age should not sleep on top bunks and children should not play on bunk beds.

**SITES:** Upon entry observe and advise us of any damage to the utility services. Upon exit turn off the water tap, electricity connection, greywater disposal points are for the disposal of greywater ONLY.

For sites with no grey water disposal, grey water is to be disposed of onto the nearest grass or dirt area. All Black water is to be disposed of at the designated dump point. Place all service connections to your van, vehicle, or tent so as not to cause a nuisance to neighbouring sites and management in maintaining the surrounding site. Please keep your cabin or site clean and tidy and use the facilities provided for drying clothes and rubbish disposal. Everyone appreciates a well-kept site, so please remember that we do not allow trenches to be dug in the park, under any circumstances.

Park your vehicles, caravan and/or trailer within the site boundaries, as per the parking guide.

**SWIMMING POOL:** The Pool Area is only available for use by residents, guests, and their registered visitors. Children under 14 years of age must be always supervised by a responsible adult. No one is to permit any child or person who cannot swim to enter the pool enclosure unless they are always supervised by a responsible adult. Pool users must not do anything that would endanger any other person and must abide by the 'pool rules' displayed within the pool area. Current pool opening times are displayed on the pool rules sign. Children who are not yet toilet trained must wear swimming nappies whilst in the pool. **NO ALCOHOL** is to be consumed in the pool area.

### AMENITY AND LAUNDRY AREAS:

The amenities and laundries are for guests only. The washing of pets or pet bedding is strictly prohibited. Bathing of infants or young children in the laundry tubs or washing of clothes in hand basins or showers is not permitted. We ask that children under the age of 8 years be supervised by a responsible adult while using the amenity or laundry facilities. Please be considerate of the next user and always leave the facilities in a clean and tidy condition after use. Clothes should be removed from machines / lines as soon as practical.

**BBQ & CAMP KITCHEN:** The use of the park's barbeques & camp kitchen areas is permitted between the hours of 07.00 and 21.30 daily. Please leave the area in a clean and tidy condition. Children under the age of 16 years must be under the supervision of a responsible adult.

### FIRE PIT:

Those using these areas must abide by the Rules displayed and be considerate of other users at all times.

### CAMP FIRES, BBQS, GENERATORS (MOTORISED BY FUEL):

Only contained gas BBQ's and other contained gas cooking equipment may be used in the park for cooking. No other means of cooking or heating is permissible. Generators are not to be used in the park unless express permission has first been granted by management.

Open fires are not permitted in the park. Many holiday parks are under the guidance of state and territory laws regarding fire bans. Guests must adhere to those regulations.

**GARBAGE:** Place all garbage in the bins provided. Recycle Bins are for RECYCLABLE MATERIAL ONLY and not for general refuse.

**TREES:** We have many trees in our parks that drop branches and debris. Staff are continually pruning to reduce the risk. Major contract pruning is carried out twice yearly to further reduce the risk. We cannot accept any responsibility whatsoever for personal injury or damage to personal property from falling branches or debris.

